



## **CAMBRO WARRANTY AND PRODUCT LIABILITY**

Cambro warrants to the original buyer that if a product proves defective:

1. Within 1 year from the date of manufacture, Cambro will replace the product free of charge; or,
2. After 1 year and up to 2 years from the date of manufacture, Cambro will grant a credit of 2/3 off replacement product; or,
3. After 2 years and up to 3 years from the date of manufacture, Cambro will grant a credit of 1/3 of the original price towards a replacement product.

Exceptions:

1. Dinnerware has a 5-year guarantee against breakage under normal conditions.
2. Camtrays® and Camtread® trays have a 5-year warranty under normal wear and tear conditions.
3. Camshelving has a warranty for one year from the date of shipment from Cambro's distribution center. The warranty is in effect provided that the product has not been altered in any way and assuming normal and proper use and maintenance.
4. For a lifetime limited warranty, Camshelving is warranted against rust or corrosion on traverses and stationary Camshelving posts. Camshelving posts for mobile units are not warranted against rust or corrosion.
5. Camtherm Carts have a warranty for one year on parts and labor from the date of shipment from Cambro's distribution center. The warranty is in effect provided that the product has not been altered in any way and assuming normal and proper use and maintenance.

## **ABUSE OR MISUSE WILL VOID THIS WARRANTY**

The Cambro Representative will fill out a Quality Assurance Report. We require the invoice number and the date. We will also need to know the date of manufacture, if available. With proof of purchase to the original owner, Cambro Manufacturing will replace the product to the original owner.

**Note: It is the Cambro Representative's responsibility to inspect the damaged products. Cambro will determine if damaged products require inspection. Cambro will determine if the product should be returned for inspection before issuing credit.**