

# General Terms

## Cambro products may be combined to obtain prepaid freight because they are manufactured in one area.

Specifications, features and equipment shown are based upon the latest information available. Cambro Manufacturing Company reserves the right to make changes at any time, without notice, to price, colors, specifications, accessories and materials. For additional information, please contact your authorized Cambro representative.

## Freight

Freight is free on shipments totaling \$3,000 net or more, based on a single order for single delivery within the continental U.S.A. Orders for shipments totaling less than \$3,000 are F.O.B. Cambro warehouse of origin. Any items back ordered from a "free freight order" will be forwarded transportation charges paid. Add-ons are not allowed on "free freight order backorders". Customer requested palletized orders will be charged \$ 7.00 net per pallet.

## Return Merchandise Policy

No merchandise may be returned without written authorization. Authorized returns must be shipped freight prepaid. All returned goods must be new and unused, in original packaging and are subject to a minimum 15% repackaging charge plus outbound freight. Returned goods must be received within 60 days of purchase. Special or non-standard items are not returnable.

## Assessorial Charges

From time to time, motor carriers will charge for services that are beyond the scope of a normal delivery. In the event that this happens, Cambro Mfg. reserves the right to bill the customer for these charges. Services that fall under this program would include:

- Sort & Segregation of product at customer's dock
- Lift-gate required to off load the product from the truck
- Inside delivery requests

These charges are considered to be assessorial charges and are not included in the prepaid freight program.

## Broken Cartons

Orders calling for less than standard pack will be charged \$ 10.00 net per broken case. Broken cartons are not available on any special order items, the assortment pack, custom imprinted ladles or on StoreSafe labels.

**There is no broken carton charge on Camracks.**

## Replacement Parts

Visit [www.cambro.com](http://www.cambro.com) for replacement parts information on Cambro products.

## Product Accessories

Contents and accessories shown in photos are not included, except where noted.

# Cambro Warranty

Cambro offers a 5 year pro-rated warranty against damage or defects found in excess to normal wear and tear on our Camtrays® and Camtread® Trays. Camtherm Bulk Food Holding Cabinets hold a one-year warranty. Polycarbonate food storage products are guaranteed for two years against breakage under normal usage. Camshelving® and Camshelving Elements Series have a one-year warranty on workmanship and a lifetime limited warranty against rust and corrosion, excluding mobile posts. For all other Cambro products, Cambro warrants to the original buyer a three-year pro-rated warranty. If product proves defective during this time, Cambro grants a pro-rated credit of the original price toward replacement product. The warranty applies on all Cambro products only when used under normal foodservice industry conditions.

# Icon Directory

Throughout the Cambro catalog, please use the following easy-to-identify icons to help explain Cambro product features or services.



Store and Transport  
Food Safely

Cambro is committed to providing foodservice operators with products to help meet HACCP guidelines.

- Cambro food storage products are designed to help keep food fresh and reduce cross contamination.
- Camshelving® and Camshelving Elements Series are easy to clean to provide a sanitary storage area.
- Cambro catering and merchandising equipment maintain food temperatures to safely hold and transport food.
- The closed wall design of the Camrack® Warewashing and Storage System allows glassware to be stored in an enclosed sanitary place.

Look for the Cambro StoreSafe mark throughout the Cambro catalog to identify Cambro storage and transportation products that help ensure safe food handling.



Dishwasher Safe



Foam Insulation



Stackable



Personalization Available  
Non-Food Contact Areas Only



One carton of product is within the weight and cube requirements to be shipped by parcel carrier



Listed by the National Sanitation Foundation. NSF, an independent testing organization, lists products which meet their criteria for sanitation and cleanliness



Prorated Warranty



Not For Use In Heated Carts



New Product



Many Cambro products may be recycled. For further information, please contact your Cambro representative.

**Note:** Temperature ranges noted throughout this catalog are based on specific test criteria and provide a general guideline. Individual use may vary due to differences in loading temperatures or ambient temperature.