

# **General Information**

# **Terms and Conditions**

**Shipment:** FOB Dayton, Ohio

Freight Class: 77.5 (all items except mixers) - Mixer freight class is 85

Terms: Net 30 days upon approved credit. No prompt pay discounts.

Returns: All returns are subject to a 25% restocking fee. All merchandise must have a return authorization

number and must be sent freight prepaid or it will be refused.

## \*Additional Freight Services:

Lift Gate Delivery Recommended (or required)

Additional Charge: \$125.00

Inside Delivery (if necessary)

Additional Charge: \$125.00

#### Installation/Demos

All Globe equipment, except for the 30 quart to 80 quart mixers, can be installed/demonstrated by a Globe authorized servicer located within a 60 mile radius of the customer. For this service, add the additional amount of \$150 to the net price and note this on the purchase order.

IMPORTANT: For customers wishing to have a demonstration by a Globe authorized servicer and who are located outside of the 60 mile radius, you must contact Globe Food Equipment before placing the order.

#### **Warranties**

### Slicer models 3600, 3850, 3975, 4600, 4975

Two years parts (excludes wear/expendable parts), one year labor warranty from the date of original installation. Labor warranty not to exceed 18 months from factory shipment. There is also a 15 year warranty on the gears!

# Slicer models GC9, GC10, GC12, GC12B, GC12D, GC510, GC512

### Scales (except model GPS15\*), Choppers

One year parts (excludes wear/expendable parts), one year labor warranty from the date of original installation. Labor warranty not to exceed 18 months from factory shipment. \*The GPS15 has a one year replacement warranty.

### **Mixers**

Two years parts (excludes wear/expendable parts), one year labor warranty from the date of original installation. Labor warranty not to exceed 18 months from factory shipment. NOTE: Mixer hub attachments have a one year replacement warranty from invoice date. There is no labor warranty for hub attachments.

# Vegetable cutters

Two years parts (excludes wear/expendable parts and cutting discs), two years labor warranty from the date of original installation. Labor warranty not to exceed 30 months from factory shipment.

# **Parts and Service**

For Parts Orders and Service Contact:

Phone: 937-297-7247 • Toll Free: 800-745-6238 • Fax: 937-290-0585

www.globeslicers.com/service.html

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